

Business policy Ramén Valves AB develops, manufactures and markets control valves and regulators for the process industry through a global distributor network. Our operations are conducted under a regime of strict quality control and environmental awareness and our policy reflects the commitments we have towards customers, employees, suppliers and our shared environment.

Ramén Valves undertakes:

- To fulfil and exceed customers' expectations throughout the value chain from product development to installation, operation and after sales service. We shall deliver products of high quality at the right place at the right time.
- In dialogue with customers, business partners and suppliers, to develop products and solutions with an eye to achieving optimal life-cycle costs, thus reconciling profitable business with the efficient use of resources.
- Regularly to identify, measure and evaluate levels of customer satisfaction.
- To work systematically with improving the management system and its performance in order to achieve objectives set for quality and in relation to the environment.
- To motivate employees to participation in operational improvements throughout the value chain, from production to end customer by means of ongoing training and coaching.
- To protect human health and the environment by minimising the impact of our operations and transport; to ensure that the use of raw materials and energy in production is as efficient as possible and that there are continuous reductions in the amount of waste.

To conduct our operations in accordance with relevant legislation and regulations

VD, Ramén Valves



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Per Wennersten/Datum